



# *On-Premise or Cloud-Based?*

## **Choosing What's Right For Your Business Needs**

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When choosing a phone system, businesses must face one critical decision:  
Go with an on-premise or cloud-based solution?

## WHY ON-PREMISE



If you're looking for your phone system to reside in your office, on-premise may be the right move for your business, with the following advantages:

- Complete control of the equipment, software, facility and its configuration
- You are free to customize your communications system as needed.
- Increase the number of users by adding new phones and licenses
- You can use traditional business lines that are very reliable

## BIGGEST BENEFITS OF PREMISE-BASED PBX

The biggest benefits to your business when it comes to a premise-based PBX is that it is yours, located in your office. The data, hardware and software platforms are all yours. You decide on the configuration, the upgrades, the security and system changes. If needed a traditional phone service can be used for remote areas where internet is unreliable.

## DISADVANTAGES OF ON-PREMISE SOLUTIONS

The biggest disadvantage of an on-premise solution is cost. The upfront cost is substantial, and you'll have to buy all upgrades and add-ons, plus hire/train someone in-house to keep up this equipment. Multiple locations may require multiple systems, and it's can be costly to allow your team to work from home or other remote locations.

## WHY CLOUD-BASED



If you're looking for a plug-and-play solution then a cloud-based PBX solution is the right for your business, with the following advantages:

- ★ You will save money upfront and on day to day basis
- ★ Redundancy and Maintenance are taken care of by the
- ★ Your service is protected should disaster strike your office.
- ★ Plug and play set up is possible and you can work from anywhere

## BIGGEST BENEFITS OF CLOUD-BASED PBX

The biggest benefits to your business when it comes to a cloud-based PBX solution are its affordability, flexibility, and scalability. There are no hardware costs beyond the phones themselves, you pay for only what you need and can add/remove users with ease. Your users can work from anywhere there is an internet connection. Via their secure web portals your team can manage their unique requirements and your administrator can add, remove, update. Generally managing the business systems requirements independently.

## DISADVANTAGES OF CLOUD-BASED SOLUTIONS

The biggest disadvantage is found when there is no or limited Internet. In this location a cloud solution should be avoided.

Monthly bills replace the single upfront expense for the large amount of hardware required for on premise solutions.



# *Communication Without Compromise*

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